

In2net Knowledgebase

Help! My Container is inaccessible by its hostname or IP address, or I cannot log in as root (Network Problems)!

- Solution:

If you are using the hostname, try to use the IP address, and vice versa. Ping your Container. Contact us to create a Service Container user for you. Then, log in to the Service Container which is responsible for managing all your Containers and check the problem Container hostname and IP address. Log in to the Service Container and change the Container root/Administrator password. Log in to the Service Container and disable the iptables service inside the problem Container.

<https://kb.in2net.net/questions/76/>